

Created: Susana Cruz ;

Approved: 

## 1 - INFORMATION FOR CUSTOMERS AND PARTICULAR SUPPLIERS

The EU General Data Protection Regulation (GDPR) replaces the Data Protection Directive 95/46/EC and was designed to harmonize data privacy laws across Europe, to protect and empower all EU citizens data privacy and to reshape the way organizations across the region approach data privacy.

This communication aims to make known the new rules applicable to the processing your personal data, and also to inform how you can exercise your rights with our Company, as well as manage your consents.

In the scope of the services and products that we render to you as a Customer or that we acquire as Supplier, REBONAVE – Towage and Maritime Assistance S.A., based on Ladeira da Ponte de São Sebastião, nº 3 (Setúbal) is the entity responsible for your personal data processing. Thereby, REBONAVE is the entity that determines: the purpose/means of processing data, what data will be collected, the data receivers, and data retention. REBONAVE also guarantees the security and privacy of your data, acting in accordance with the law and the new General Data Protection Regulation.

Our records include data that has been obtained throughout the contractual and/or commercial relationship that you have established with us and that are subject to treatment for its intended purpose.

With this communication and in addition to the specific purpose of the treatment and compliance with the legal obligations of the GDPR, we inform you that, in the pursuit of our legitimate interests and our activities, we treat your data further for the following purposes (if you authorize through your own consent form):

- **Service Provision:** where necessary, for the provision of our services, within the scope of our social activities, we treat your personal data, reserving the right to appeal to third parties
- **Marketing effects:** your personal, profile and /or consumption data are also processed for marketing and /or advertising purposes of our Company or Group Company; for this purpose, we may send communications containing news of our services, campaigns and /or data of the business or activity or location of our Company;
- **Effects of registration of Customers and Suppliers:** your data, within the scope of the specific purpose, will still be treated for identifying and locating Customers and Suppliers in central files.

REBONAVE keeps your personal data for the period necessary for the provision of services, respective invoicing and compliance with other legal obligations.

Your personal data may be communicated to service providers (GDPR sub-contractors, in particular for accounting, IT, logistics, transport, marketing and assistance services, etc.) for the provision and / or purchase

of services, as well as to public and / or judicial, fiscal and regulatory authorities, in order to comply with legal requirements.

As the holder of the data, whether as Client or Supplier, you have the right to access your personal data, under the terms of the GDPR and the Law, and to amend, rectify, limit treatment, oppose treatment, decide on the possible existence of automated treatments, withdrawal of consent (except in cases provided by law), you have also the rights of: data portability and to be forgotten.

If opposition to consent occurs, it does not compromise the lawfulness of the treatment made up to the date of the opposition.

The data subject also has the right to be notified in any way, under the terms of the GDPR, if a violation of his personal data occurs and he may submit complaints to the national control authorities.

For safeguarding and guaranteeing your rights, our Company allows you to exercise your rights through express request, through your own form **Mod PR-10.03 - Consent - collection and processing of personal data of clients and private suppliers**, making unequivocal proof of your identity as the data owner.

In terms of security, protection, integrity and privacy of your data, our Company will adopt, at any time, the necessary technical and organizational measures to comply with the GDPR, ensuring that the processing of your data is lawful, fair, transparent and limited their authorized purposes. To this end, we have already implemented the technical security procedures and measures to safeguard the accuracy, integrity and confidentiality of your data, as well as the rights that you have.

## **2 - INFORMATION FOR CUSTOMERS AND SUPPLIERS (business, institutional and public)**

The purpose of this communication is to inform you that, in relation to the processing of personal data, our Company has already implemented the new General Data Protection Regulation (GDPR), thus complying with the personal data protection legislation in force in every moment

Regarding the data of its employees and other interlocutors, and as representatives and intermediaries in the commercial and / or contractual relationship, in the scope of the provision of services with our Company, we inform that your data will be processed for the purposes, with the rights, the term of treatment and other conditions set forth above for Private Customers and Suppliers, when applicable.

The same organizational and technical security measures shall also be applied to safeguard the accuracy, completeness and confidentiality of your data, as well as your rights.